

KLDC Minutes October 2019

MINUTES OF THE SIXTY-SEVENTH MEETING OF THE KENT LOCAL DENTAL COMMITTEE HELD ON WEDNESDAY, 9TH OCTOBER 2019

These minutes should be read in conjunction with the attached reports relevant to each agenda item were appropriate/available as presented to the meeting. If any links in this page do not work, please let us know via the Top Menu / Contact page.

AT 6.00 PM AT

THE HOLIDAY INN, MAIDSTONE ROAD, ROCHESTER, KENT ME5 9SF

Present: Drs Barham, Banvir, Bhatti, Carstens, P Chopra, R Chopra, Davies, Elder, Hartle, Hamill, Hogan, Myint, Nugent, A Patel, U Patel, V Patel, Ramamoorthy, Shivji, Unter, Winstone, Myint.

Observers: Drs Wajiha Sarwer and Momin Shabat.

1(a) WELCOME AND APOLOGIES FOR ABSENCE

Dr Hogan welcomed members to the 67th KLDC meeting. He extended a special welcome to new observer Wajiha Sarwer who is a colleague of Dr Laura Smith from Northdown Dental Practice and welcomed back Momin Shabat from Novo Dental Practice in Herne Bay.

Apologies were received from Drs Adesanya, Ahmad, Hymas, N Patel, Sheridan, Smith, Willis-Lake and Raghava.

(b) SPEAKER: Dr Keith Hayes – Topic: **Confidential**

Dr Hogan introduced and thanked Dr Keith Hayes for coming along to this evening's meeting. Dr Hayes explained that he is a dentist and has also worked for some years assisting colleagues with the CQC inspections etc.. He heads a voluntary support scheme for dentists via telephone. He has recruited and trained up other dentists on a voluntary basis to help with this support scheme for dentists. He did a short presentation explaining how they help dentists and gave specific scenarios of situations where their help had been sought.

[The recently launched KLDC PASS scheme also provide support for dentists in Kent]

2. LAST MEETING, WEDNESDAY, 3rd July 2019

(a) Confirmation of Minutes [[Jul19 Report attached: Item 2\(a\) Minutes](#)] - The minutes were agreed and will be uploaded onto the website as usual.

(b) Matters Arising (further follow-up to previous Matters Arising)

1. "Bariatric" – this describes anyone over "21 stones".
2. Information Governance Security Toolkit - now known as Data Security Protection Toolkit DSPT – **Action:** Dr Hogan advised that this had not been updated yet on the website but that he would get this done.
3. Heales – Dr Unter advised he would mention this under 5 (a).
4. Item 5(a)~Constitution – Dr Unter explained that he had been through the new BDA document however there were several proposed paragraphs that would not suit the current arrangements for the KLDC. He would try to review this document again before the January meeting and report back then.
5. Item 9(a)(i)(a)~Kent LDN – Dr Hogan advised that he had sent his views to the Urgent Care MCN on their draft prescribing guidelines. Dr Hogan is still awaiting the response. Dr Davies (who also sits on the Urgent Care MCN) advised that (his) comments had been incorporated
6. Item 9(a)(i)(b)~DERS Bisphosphonate Guidance – This had not yet been uploaded onto the website. **Action:** Dr Unter to upload. [Secretary's note: This has now been completed as part of the SDCEP weblink]
7. Item 13~Dementia link for KLDC website – This has been completed.
8. Item 14~GDPC Representative – Dr Hartle looked into the situation with the other GDPC representative who has currently missed two meetings. In order to write to him he needs to have missed three consecutive meetings and there would need to be an election.
9. Item 15~LMC - Dr Banvir was to email Dr Hogan his concerns over a patient who was rejected for treatment even though he was under 18 at the time he went on the list. This situation has now been resolved. (It was also mentioned that OH works at Canterbury charge £55 for the Hep B).
10. Item 15~LMC - GPs willing to carry out Hep B vaccines – Dr Hogan has looked into this and has received responses from only six GPs. Dr Winstone felt that dentists were best served by their local practices. A Hep B vaccine at his GP would cost £99.00. **Action:** Dr Hogan asked if members could disseminate this information to their colleagues to advise that dentists negotiate with their own GPs.

3. NOTICE OF ANY OTHER BUSINESS

(i) "Every Mind Matters" - Judy Barham

(ii) "Was not brought Campaign" – Judy Barham

4. SECRETARY

(a) Correspondence (not reported elsewhere) – Dr Unter requested as usual he would prefer to report on items as they appear on the agenda. As mentioned under Matters Arising - he advised that he will be looking at the new BDA version of the LDC Constitution and will report back on this at the next meeting. He also mentioned Heales and that he had previously invited members of the KLDC and their colleagues plus neighbouring LDCs to submit brief bullet point concerns or dissatisfaction that they may have had. To date he has not received any information so is unable to pursue this further at this moment in time.

He informed members that dentists will soon receive a letter regarding Christmas opening times. This will require information to be completed regarding opening hours and any back up plans. This letter must be submitted by the 28th October. If dentists do not complete and go off on holiday without making arrangements it will be a breach of contract. (Dr Davies added that they cannot put down DentaLine as their emergency cover otherwise they will be reported).

(b) Report of Meetings – Dr Unter advised that these will be reported on as they appear on the agenda.

5. TREASURER [[Report attached: Item 5\(a\) Treasurers Report for Oct 2019](#)]

(a) Report - Dr Winstone' report was attached.

(b) Statutory levy - Dr Winstone advised that he submitted a budget as usual (of £92,600) for 2019/2020. NHS England confirmed that this amount would be raised over six months. This year NHS England set up the levy as usual to raise the amount that he had budgeted for over. Unfortunately, the sums received were below those anticipated so he contacted NHS England South East. They amended Compass with the intention that the balance should be raised over the next six months – a further three months so that the levy amounts did not increase. The balance of the levy was raised from NHS schedules in one amount so that levy deductions in the schedule received on 1/9/2019 would have been markedly increased. However, he pointed out that it needs to be remembered that there will be no more levy deductions for this year.

Action: Dr Winstone asked the clerk to make a note that “donations” would be an agenda item at the next meeting.

6. NHS ENGLAND MATTERS

(a) NHS England SE & NHS Improvement (NHSE/1)

(i) (a) Kent Local Dental Network (LDN) – A question was raised as to the update of the tendering process and it was advised that it should be imminent. The first batch should be around end of January with the second one by the middle of March. There had been a training day for LDC chairs and Dr Davies had attended. They showed the tools which should be used but it has not all been approved by NHS England yet.

(i) (b) Orthodontic MCN & Orthodontic Matters – Dr Sheridan was unable to attend and there was not a meeting planned until the end of November.

(i) (c) Oral Health Improvement MCN - Dr Hogan reported on a meeting which was co-chaired by Dr Davies and Dr Willis-Lake which was held at Horley and had three dial ins with varying degrees of success. [[Report attached: Item 6\(a\)\(i\)\(c\) OHI MCN held on 19/9/2019](#)]

(i) (d) Restorative MCN – Dr Elder reported that he had attended every meeting. The next meeting was planned for the 29th November. (Dr Unter would not be able attend as this will

clash with the BDA LDC Officials Day). Dr Unter had requested the minutes but Dr Elder advised that he had not yet received them either.

(i)(e) Routine Dental Care MCN - Dr Smith was unable to attend the meeting but her reports were attached. [[Report attached: Item 6\(a\)\(i\)\(e\) RD MCN 3/7/2019 & RD MCN 4/9/2019](#)]

(i)(f) Urgent Care; Oral Surgery & Special Care MCNs – It was reported that the next meeting on urgent care was early November. Guidelines are being put together with clinical guidance and there is an oral surgery forum on dial up for this.

(ii) Dental Electronic Referral Service (DERS) It was advised to look at the website at patient charges and IMOS referral(s). If a patient is private it was advised to make sure that you cross the correct box from the moment of referral because IMOS will then take the payment from the patient. A patient cannot be charged if you write them a referral. **Action:** Dr Unter to find out when the invitation for the DERS Meeting is going out.

(iii) KSS Performance Advice Group (PAG) – Dr Unter advised that there was a meeting tomorrow which he would be attending. He advised that there had been a lot of re-organisation and surprisingly the number of complaints processed has apparently reduced.

(iv) KSS Performers List Decision Panel (PLDP) – Dr Hogan advised that there were normally four meetings a year but next year there would be three.

(v) DCQAP – Dental Contracts & Quality Assurance Panel – [[Reports attached: Item 6\(a\)\(v\)~DCQAP Report 20/8/19 - Lewes & DCQAP Report 18/9/19 - Tonbridge](#)]

Dr Hogan specified that the DCQAP reports were important to the committee and that such information would be included on the website (with the meeting minutes).

Dr Unter advised that with regards to Serious Incident Reports [Dr Hogan also referred to this in his report for August] that he had reminded the committee that a suitable document should be prepared which gave a clear indication to GDPs what should be reported as a SI. The current document is lengthy and unlikely to be referred to readily by a GDP. The Committee agreed that he had already raised this in the July meeting and a suitable document would be prepared by NHSE/I to put on the KLDC website.

(vi) SE Coast LDCs (Channel Group) – There was a meeting on Monday and a new chair would be needed next year as the current chair Barry Westwood (Surrey LDC) was retiring. There had been a lot of discussion with regards to orthodontics and it had been agreed these questions would be raised with Annie Godden via email. **Action:** Dr Unter will report on any responses at the next meeting.

(b) DentaLine [Report attached: Item 6(b) ~ DentaLine Kent LDC Report October 2019]

Dr Davies' report was attached; however she requested members to note that as part of the STP recommendations MCH has moved to a single phone number for patients to contact regarding all Community Health appointments. The Care Co-ordination Centre - (0300 123 3444. The DentaLine public number remains the same (01634 890300.

(c) Dental Practice Advisors – Dr Hamill reported that she had spent a lot of time on Ortho. procurement and spent a couple of months dealing with a huge investigation in which a practice was suspended. She had not dealt with many complaints.

Dr Shivji advised that he had been finishing procurement and awaiting the new procurement plans.

Dr Winstone reported that he had been involved with the GDC re-entries and returners and also with procurement and visiting practices. He had also been looking at the endo triaging.

7. PASS – PRACTITIONER ADVICE AND SUPPORT SCHEME

[[Report attached: Item 7 ~ LDC Practitioner Advice & Support Scheme](#)]

Dr Unter reported that he had attended a meeting on Monday 23rd September at BDA in London. He advised that this was a fascinating presentation which showed that as many as 1:4 people suffer a mental health problem every year. The work of the DHSP has moved on from alcohol and drug addiction to really concerning mental health issues. The most common age range is for colleagues in the 30 to 50 age group. Whilst this may be beyond the remit of The Pass Scheme Facilitators, they would need to be able to recognise and signpost.

At this point in the meeting Dr Unter circulated a card to members from the DHSP. The DHSP currently have 297 practitioners nationally under their support and supervision so there is a need to improve support for our colleagues.

From October this year dentists will have access to the NHS Practitioner Support Service <https://php.nhs.uk> which is a free and confidential service for doctors and dentists with issues relating to mental health concerns or problems in particular where this may affect their work.

8. HOSPITAL REPRESENTATIVE REPORT

Dr Elder reported that the locum consultant post has finally been filled. This will support him in East Kent and in head and neck in West Kent. It has put into question who would be financing the STP, commissioning or the cancer funding. Brian Miller has put forward his support. **Action:** Dr Elder to write to Dr Unter with what he would like Dr Unter to raise to support this with the Commissioners on his behalf.

Dr Elder also added that they are now a provider on DERS. He mentioned that the radiographs are now very different in that they are a lot darker and asked members if they had any issues with digital on the Vantage portal.

The Deanery have agreed to provide a specialist trainee joint with Kings.

9. SALARIED DENTAL SERVICES

(a) East Kent – [[Report attached: Item 9\(a\) ~ Kent LDC Report - October 2019](#)]

Dr Willis-Lake was unable to attend the meeting but her report was circulated.

(b) West Kent – [[Report attached: Item 9\(b\) ~ MCH CDS LDC Report October 2019](#)] – Dr Davies added that Guys had closed their doors to paediatric referrals and emergency GA provision and this had had an impact on their waiting times; however, they were now allowed to use Kings and the Eastman. She has since learnt that Guys have now cleared their backlog and are about to re-open.

10. GENERAL DENTAL PRACTICE COMMITTEE: REPORT OF KENT REPRESENTATIVE (S)

- [x3 Reports provided at meeting only]

Dr Hartle advised that she attended a GDPC meeting last week on 4th October. Three recent NHS commissioning standards were produced in Restorative Dentistry, Dental Care for people with diabetes and Urgent Dental Care and one is still awaited in Record Keeping. There was no consultation with the profession. This was circulated and a request made for comments.

Legal challenges taking place:

- the self-employed status of associates, BDA seeking QC opinion. Those employed by corporates are most at risk from HMRC investigation.
- the orthodontic contracts in the North of England are under a judicial review being brought due to inconsistencies in marking, which has been detected by corporates tendering nationally.
- An age discrimination case was won and a remedy is being sought due to the pensions of older dentists being protected when the new pension scheme was introduced.
- Teledentistry is to be challenged by GDC and CQC as it poses a risk to the public. [Secretary's note: Teledentistry can be defined as the remote provision of dental care, advice, or treatment through the medium of information technology, rather than through direct personal contact with any patient(s) involved]

The NHS Contract Reform is to go ahead in 2021 with a graded rollout and phased entry, 1-17 years, the 17-35 years etc. Weighted capitation, 90% threshold for the first 3-5 years not decided yet. No financial details have yet been offered by the DoH.

NHSBSA constant audits have generated a culture of fear of claiming and BDA will be challenging the NHSBSA.

Clawbacks are at an all-time high across the country. This was discussed in relation to Manchester as well, where they are in devolution, and managing their budget independently for healthcare.

WNB safeguarding has been introduced by the BDA.

YDC are trying to motivate the younger members of the profession.

Other issues discussed included pensions, lifetime limits, GDC ARF, LDC Conference, Brexit and reshuffles at DOH.

11. LMC REPORT – [[Report Attached: Item 11 ~ Kent LMC Report for Kent LDC Sept 2019](#)]

Dr Winstone attended a meeting on the 12/9/2019. There was a discussion on text for a letter to go to medical directors of hospital trusts. The concern is that the results of investigations in secondary care are being “indiscriminately copied to practices” GPs wanted access to hospitals records systems to access investigations results if necessary. Some trusts provide this but often it is not all departments in the same trust. Kent LMC are against the practice of investigation results being copied to practices. Copying results can cause confusion regarding where the medico-legal responsibility for taking action on the investigation lies. The GMC guidelines and NHS standard contract are both clear that it is the responsibility of the clinician initiating an investigation to take action on and communicate the results to the patient.

Discussions took place and it was felt that relevant information was necessary when seeing a patient.

Action: Dr Winstone will raise the question for record cards to be available when requested.

Dr Winstone advised that he had been invited to the LMC conference and he has started to do a newsletter. He asked if there was anything that he would like to be submitted from the LDC to let him know.

12 KLDC WEBSITE [www.kldc.org.uk]

Dr Unter advised that the KLDC website had been updated amongst other items with the following: -

- Kent Practitioner Advice and Support Scheme (PASS)
- How to get an nhs.net address
- REGO/IMOS patient fees / charges guide
- Dental CPD courses at Canterbury
- Minutes for April including all reports
- Dementia advice link

13. EDUCATION AND TRAINING – Dental foundation Training

[[Report Attached: Item 13 ~ DFT Report KLDC](#)]

Dr Shivji advised that there are twelve Dental Foundation Training Schemes across the region commencing September 2019. Each scheme will have one lead TPD and a second TPD allocated. There will be one dental therapist Foundation scheme running also in London and they are keen to get practices involved in this. If anyone is interested please let Dr Shivji know.

14. DATE OF NEXT MEETING

The date of the next meeting is Wednesday, 8th January 2019 at the Holiday Inn Rochester.

15. Any other Business

- Dr Hogan mentioned that one of his friends/colleagues was doing an MSc and would very much appreciate some help in completing some questions for a clinical case where you might prescribe antibiotics. **Action:** Dr Hogan to send members an email with the link.
- Consultant Special Care – Dr Hogan wanted members' views on what clinical matters the KLDC wanted to be involved in and whether or not we should invite other speakers along to future meetings. A brief show of hands was evenly split between members (10:10) wanting and not wanting speakers at meetings. **Action:** It was decided that we would discuss this further at the next meeting.
- B & J Medical – Dr Shivji advised that he had booked them for some training and they did not show up and wanted to dissuade other members from using them.
- Dental Trauma – Information on this is available on the dental trauma website via the KLDC site: <https://www.kldc.org.uk/information/trauma-guidelines>
- Judy Barham mentioned the following campaigns:

Every Mind Matters (PHE campaign on mental health) - this launched on Monday 7th October and she advised that the support material for this is free from PHE. To order you just need to register with PHE.

Dr Barham advised that her practice was given positive feedback from her recent CQC inspection as they have DCBy1, Pick it Lick it, Stick it, safeguarding etc posters up and leaflets on display. They are also supporting Stoptober with their PHE campaign materials which are also available on the site. They have also started displaying cervical and prostate screening posters in the patient toilet.

The BSA have introduced a new App to check patients' exceptions. Last year they also introduced "*check before you tick*" for patients to check to see if they are eligible for free prescriptions.

<https://www.nhsbsa.nhs.uk/dont-get-caught-out-penalty-charges/check-you-tick>

- The BDA have just launched its "*was not brought campaign*". Dr Barham recently attended a paediatric study along with Drs Davies and Willis-lake, where this was introduced. There is a drive to record children who do not attend their appointments as "was not brought" instead of "failed to attend". As it is rarely the child's fault that they missed the appointment.
- The BDA have produced a toolkit to implement this: <https://bda.org/news-centre/press-releases/Pages/was-not-brought-new-toolkit-for-safeguarding-children-who-miss-appointments.aspx>. It is also supported by a template for the patient/guardian and also the GP to facilitate information sharing.

FUTURE DATES

- Wednesday, 1st April 2020
- Wednesday, 1st July 2020 and
- Wednesday, 7th October 2020
- (Holiday Inn in Rochester unless advised otherwise)

The meeting closed at 9.00 pm